

DEPARTMENT OF ECONOMIC DEVELOPMENT

# ***STATE BOARD REPORT***

DIVISION OF PROFESSIONAL REGISTRATION  
PUBLISHED BY THE MISSOURI BOARD OF EXAMINERS FOR  
HEARING INSTRUMENT SPECIALISTS

Volume 3, Issue 1

October 2000

## **HEARING INSTRUMENT SPECIALISTS RULES AND REGULATION CHANGES**

The Board wants to be certain that its licensees are aware of the recent changes to its rules. Some changes that you may want to be aware of are included in Sections 4 CSR 165-1.020 Fees, 4 CSR 165-2.010 Hearing Instrument Specialist in Training (Temporary Permits), 4 CSR 165-2.030 Licensure by Examination and 4 CSR 165-2.050 Continuing Education Requirements. Below is an outline of the changes that occurred.

### **4 CSR 165-1.020 Fees**

The National Institute for Hearing Instrument Studies (NIHIS) increased the written examination fee to \$95.00. This change increased the written examination fee from \$25.00 to \$95.00.

### **4 CSR 165-2.010 Hearing Instrument Specialist in Training (Temporary Permits)**

Allows hearing instrument specialist in training to obtain a temporary permit for no more than eighteen (18) months. This rule eliminates hearing instrument specialists in training from obtaining more than one temporary permit before obtaining permanent licensure.

### **4 CSR 165-2.030 Licensure by Examination**

Requires an applicant who fails either the written or practical examination and two (2) subsequent re-examinations to be disqualified from retaking the examination(s) a fourth time, until meeting with the board and presenting a written plan for passing the examination(s). Prior to the change applicants were not required to submit a written plan.

### **4 CSR 165-2.050 Continuing Education Requirements**

The change to this rule requires all educational programs be submitted to the Board for review and approval no less than thirty (30) days prior to the presentation of the program.

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**Governor**

The Honorable Mel Carnahan

**Department of Economic Development**

Joseph L. Driskill, Director

**Division of Professional Registration**

Randall J. Singer, Director

**BOARD OF EXAMINERS FOR HEARING  
INSTRUMENT SPECIALISTS**

**BOARD MEMBERS**

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Dennis Cory, Member, Joplin, MO

Nancy A. Frasier, Member, Camdenton, MO

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Charlotte Connell, Member, Independence, MO

J. Mark Goffinet, Member, Boonville, MO

Nonaresa Montgomery, Public Member, St. Louis, MO

Stanley E. Thawley, M.D., Member, St. Louis, MO

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This is an official publication of the Division of Professional Registration. Submit articles to: BEHIS, P.O. Box 1335, Jefferson City, MO 65102.

## CHAIR'S REPORT

I would like to take this opportunity to congratulate J. Mark Goffinet and Nonaresa Montgomery on their recent appointments to the Board. We would like to publicly thank V. Dean Brethower and Ann Laird, for their untiring efforts and dedication during their tenure as Board members.

During the Missouri Hearing Society Annual Membership Meeting, the Board of Examiners held a Supervisor Workshop. The program was conducted by myself, Charlotte Connell and Nancy Frasier. We were pleased to have 23 supervisors in attendance. This workshop included information on the role of the Board of Examiners, an overview of registered supervisors duties, the requirements and training of temporary permit holders, recommended study guides and training by NIHIS and responsibilities that supervisors should be aware of. The Board feels this workshop was very beneficial to its supervisors.

The next scheduled Board meeting is December 1, 2000 at the Division of Professional Registration in Jefferson City, Missouri. The Practical Examination will be administered on December 2, 2000. Anyone wishing to attend an open session of the Board may do so at the meeting in Jefferson City.



*Homer Miller,  
Board Chairman*

## EXECUTIVE DIRECTOR'S REPORT



Dana Hoelscher  
Executive Director

Total # of Licensees - 428  
New Licenses Issued - 43  
By Examination - 9  
By Endorsement - 34

Temporary Permits Issued - 38  
Registration of Supervision Certificates Issued - 6

Licenses Renewed - 391  
Licenses Not Renewed for 2000 - 33

### Hearing Instrument Specialists Complaints

Official Complaints Received - 10  
Investigations Conducted - 3

This past fiscal year, the Board administered approximately 16 national written examinations and 14 practical examinations.

As always, we encourage licensees with questions to call the Board office for guidance. If questions are on complex issues, we might recommend requesting, in writing, an advisory opinion from the Board. Our hope is to make it as easy as possible for licensees to comply with the Board Statutes and Regulations.

The 2000 fiscal year ended June 30, 2000. I would like to take this opportunity to provide you with this end of year report on Board activities as they relate to the hearing instrument specialist profession in the State of Missouri.

### Hearing Instrument Specialists

## HEARING INSTRUMENT SPECIALISTS RULES AND REGULATION CHANGES

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***The Board wants to make certain that its licensees are aware that any programs submitted less than thirty (30) days prior to the presentation of the program will not be considered for approval. A letter was forwarded to all hearing instrument specialists and sponsoring organizations, at the beginning of May 2000 outlining this requirement. This means all programs must be approved, including those already approved by the National Institute for Hearing Instrument Studies (NIHIS) or any other associations or societies. The continuing education programs that have been approved by the board are included in this newsletter. If the program you attended or plan to attend is not listed, it has not been approved by the board and will not be accepted for renewal of your Missouri license.***

It is the intent of the Board to keep its licensees informed of changes in rules and also remind them of existing rules. If you have any questions regarding any articles contained in this newsletter, please feel free to contact the board office at (573) 751-0240.

## ATTENTION SUPERVISORS

The Board's rule Section 4 CSR 165-2.020 (5) and (5) (A) requires that within thirty (30) days of completion of registered supervision, the registered supervisor shall document the supervision and training on an attestation form provided by the board and within thirty (30) days of termination of registered supervision, the registered supervisor shall submit both the attestation form and temporary permit to the board.

If you have not notified the Board that you are no longer supervising a hearing instrument specialist in training, please do so immediately. The Board can not remove an individual from your supervisor record until proper notification is received.

## NEW LICENSURE SYSTEM IMPLEMENTED MESSAGE FROM DIVISION DIRECTOR



*Randall Singer  
Division Director*

On September 23, 1999, the Division of Professional Registration converted to a new licensure system called PROMO. PROMO is an acronym which stands for "Professional Registration of Missouri", and it was developed by IFMC (Iowa Foundation for Medical Care). PROMO is a software program with two components - a licensure system and complaint/investigations tracking system. Following is a brief description of the changes you will experience as a result of the new licensing system.

- **License Numbering System.** With the previous mainframe system, a license number contained the profession code (HE) followed by a 6-digit number. With PROMO, a license number will be the year of license followed by a 6-digit number. Example: 1999134178. This is a Division-wide numbering system and will allow the Division to capture valuable licensing information on a Division-wide scale. Individuals that were licensed prior to September 23, 1999 will still maintain their previous license number in the format of the profession code followed by a 6-digit number.
- **New Security License Paper.** Licenses are now being printed on a new security paper. Several small State of Missouri seals appear on the reverse of both the wallet-size card and wall-hanging document. The seals are in red ink. If you rub on a seal, it will fade. If you photocopy the license or wall-hanging document, VOID will appear on the photocopy. You will also notice that the wallet-size card is laminated and both the wallet-size card and wall-hanging document are perforated for easy removal.
- **More Accessibility to Records.** The new licensure system will allow staff to search for a licensee even if the caller is not exactly sure of the spelling. The system will also allow searches by previous last names.

Since all Boards and Commissions under the Division of Professional Registration share the same core business needs, it made sense to convert previous systems to one unified licensure system for the entire Division. Right now we have a lot of data in systems, with implementation of the new PROMO system we are eager to transform that data into information and then wisdom.

Warmest regards,

A handwritten signature in cursive script, appearing to read "Randall Singer".

Randall Singer  
Division Director

## NEW MEMBER APPOINTMENTS



J. MARK GOFFINET

J. Mark Goffinet has been appointed to serve on the Board of Examiners for Hearing Instrument Specialists. He replaces V. Dean Brethower.

Mr. Goffinet is a 1970 graduate of the University of Arizona and a 1992 graduate of Central Missouri State University, where he received his Masters of Science degree in

Audiology. Mr. Goffinet is currently a Regional Sales Director for Phonak U.S.A. and is also in private practice. Mr. Goffinet's term expires January 1, 2004.



NONARESA  
MONTGOMERY

Nonaresa Montgomery has been appointed to serve as the public member on the Board of Examiners for Hearing Instrument Specialists. She replaces Ann Laird.

Ms. Montgomery is a 1986 graduate of the Vermont College of Norwich University where she received her Bachelor of Arts degree. Ms. Montgomery is currently employed with the

St. Peters AME Church as a program manager for the Project Up Lift Mentoring Initiative Program. Ms. Montgomery's term expires January 11, 2004.

## CALENDAR OF EVENTS

December 1 - Board Meeting in Jefferson City, MO at the Division of Professional Registration

December 2 - Practical Examination in Jefferson City, MO at the Division of Professional Registration

December 8 - Written Examination in Jefferson City, MO at the Division of Professional Registration.



## ADDRESS CHANGE

If you move your employment or residence location, don't forget to notify the Missouri Board of Examiners for Hearing Instrument Specialists. If we do not have your current address, your renewal notice may not reach you.

According to the Board's rule, 4 CSR 165-2.060 (1) a licensee whose address has changed from that printed on the certification must inform the Board of those changes by sending a letter to the Board office within 15 working days of the effective date of the changes.

You may notify the office of any address change by faxing written notification to (573) 526-3489 or by mailing written notification to P.O. Box 1335, Jefferson City, MO 65102.

## **NEW LICENSEE LIST**

**July 1, 1999 to June 30, 2000**

Shonda S. Bailey	Brian M. Kriesman	Jennifer A. Plote
Minnie Baldridge	Cherilyn L. Larson	Amy Rand
Halina Beal	Emily Larson	Amanda Raynor
Donald R. Bender	Joyce Long	Kathleen Rehwinkel
Lisa Buckler	Michelle Luckett Woodward	Nancy M. Richman
Ron D. Burch	Sherril J. Lyon	Julie M. Roetto
Joey Coleman	Roger L. McGovern	Janelle Scanlon
Cassandra Colville	Allison Merriott	John T. Scarlas
Jennifer Dauterman	Dale E. Milton	Carol Thiele
John C. Driscoll	Heather A. Monroe	Cyndi E. Trueheart
Kay F. Ellison	James R. Mudd	Stephanie L. Vining
Tonya I. Fitzgerald	Danny W. Nelson	Ken Wooten
Tammy L. Fredrickson	Kara D. Novinger	James Zynda
Roy Dennis Horsman	Danielle Pennel	
Colleen B. Hurska	L. Ann Persenaire	

## **NEW TEMPORARY PERMIT HOLDERS**

**July 1, 1999 to June 30, 2000**

Patrick Cloward	Bobby D. Honicutt	Mike J. Orr
Joey L. Coleman	Crystal Johnson	Jennifer Palazzo
Donald Converse	Peggy J. King	David Shepard
April Doll	William Koons	Lisa Webster
Debra Dunn	Brian Kreisman	Jennifer R. Wilkinson
Kelly Fore	Roy Kunkle, III	Carl Willingham
Regina D. Gardner	Mary K. Leeper	
David J. Hasemeyer	Angela Nagle	

## **NEW REGISTERED SUPERVISORS**

**July 1, 1999 to June 30, 2000**

Lloyd R. Goodwin	Vicki L. Peters
Angela D. Hargrave	Darla J. Queen
David L. Meredith, Sr.	Robert J. Stalker

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## SEMINARS FOR CEU CREDITS

4 CSR 165-2.050 Continuing Education Requirements (1)(B) requires that educational programs must be approved by the Board of Examiners for Hearing Instrument Specialists. The program information must be submitted to the board no less than thirty (30) days prior to the presentation of the program.

The following represents continuing education courses, which have been approved for 2000. You may contact the Board office at (573) 751-0240 with questions or to verify if a continuing education course has been approved.

### **AMERICAN ACADEMY OF AUDIOLOGY**

30 Hours (703) 790-8466  
**Meeting The Millennium**  
Chicago, IL March 16-19, 2000

### **ARKANSAS HEARING SOCIETY**

12 Hours  
**Arkansas Hearing Society Convention**  
Arkansas August 10-12, 2000

### **BELTONE ELECTRONICS CORPORATION**

10 Hours (773) 866-7249  
**2000 North American Business Conference**  
Orlando, FL March 2-4, 2000

7 Hours (773) 886-7249  
**Digital Just Got Better**  
Missouri April 4 - May 12, 2000

### **BOYS TOWN NATIONAL RESEARCH HOSPITAL**

12 Hours (402) 498-6749  
**Pediatric Amplification Workshop**  
Omaha, NE October 27-28, 2000

### **GN RESOUND**

5 Hours (650) 780-7800  
**Digital Technology Overview and Advanced  
Digital Technology Training**  
Redwood City, CA August 2, 2000

6.75 Hours (650) 780-7800  
**Vail Colorado Symposium Sponsored**  
Redwood City, CA July 22-23, 2000

### **HEARING HEALTH INTERNATIONAL INSTITUTE**

2 Hours (360) 896-0770  
**Age Related Changes in Auditory Function**  
Internet Class January 22, 2000

2 Hours (360) 896-0770  
**Alzheimers and Fitting Hearing Instruments**  
Internet Class February 12, 2000

3 Hours (360) 896-0770  
**Aural Rehabilitation and Patient Counseling**  
Austin, TX July 15, 2000  
Austin, TX October 21, 2000

3 Hours (800) 770-8977  
**Best Hearing Solutions**  
Austin, TX April 28, 2000

4 Hours (360) 896-0770  
**Digital Advancement for Today's Market I**  
Austin, TX July 14, 2000  
Austin, TX October 20, 2000

2 Hours (360) 896-0770  
**Digital Advancement for Today's Market II**  
Houston, TX August 11, 2000  
Dallas, TX August 25, 2000  
Dallas, TX November 17, 2000  
Albuquerque, NM December 8, 2000

3 Hours (800) 770-8977  
**Hearing Aid Modification**  
El Paso, TX February 15, 2000

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### **HEARING HEALTH INTERNATIONAL INSTITUTE Continued**

4 Hours (360) 896-0770

#### **Hearing Aid Modification I: Improving Factory Repair Service**

Austin, TX July 15, 2000  
Austin, TX October 21, 2000

2 Hours (360) 896-0770

#### **Hearing Aid Modification II: Improving Factory Repair**

Houston, TX August 11, 2000  
Dallas, TX August 25, 2000  
Dallas, TX November 17, 2000  
Albuquerque, NM December 8, 2000

2 Hours (360) 896-0770

#### **Hearing Aid Selection**

Austin, TX July 14, 2000  
Houston, TX August 11, 2000  
Dallas, TX August 25, 2000  
Austin, TX October 20, 2000  
Dallas, TX November 17, 2000  
Albuquerque, NM December 8, 2000

4 Hours (360) 896-0770

#### **Otoscopy I: How To Start Right**

Austin, TX July 14, 2000  
Austin, TX October 20, 2000

2 Hours (360) 896-0770

#### **Otoscopy II: How To Start Right**

Houston, TX August 11, 2000  
Dallas, TX August 25, 2000  
Dallas, TX November 17, 2000  
Albuquerque, NM December 8, 2000

2 Hours (800) 770-8977

#### **Patient Counseling**

El Paso, TX February 15, 2000

3 Hours (360) 896-0770

#### **Programmable Technology I**

Austin, TX July 15, 2000  
Austin, TX October 21, 2000

2 Hours (360) 896-0770

#### **Programmable Technology II**

Houston, TX August 11, 2000  
Dallas, TX August 25, 2000  
Dallas, TX November 17, 2000  
Albuquerque, NM December 8, 2000

5 Hours (800) 770-8977

#### **Specialized Hearing Systems: Recreational Audiology**

El Paso, TX February 15, 2000

### **HEARING HEALTHCARE PROVIDERS**

#### **ASSOCIATION OF ILLINOIS**

12 Hours (314) 843-7233

#### **HHPAI Convention 2000 and Beyond**

Findlay, IL June 22-24, 2000

#### **IHIS**

12 Hours (734) 522-7200

#### **Anaheim Sound Waves 2000**

Anaheim, CA September 14-15, 2000

### **IOWA ASSOCIATION OF HEARING HEALTH PROFESSIONALS**

8 Hours (816) 232-7337

#### **Iowa Assn of Hearing Health Professionals Spring Conference**

West Des Moines, IA April 14-15, 2000

6.5 Hours (734) 522-7200

#### **Fall Conference**

West Des Moines, IA September 29-30, 2000

### **KANSAS CITY SOCIETY OF AUDIOLOGY**

1.5 Hours (785) 832-0026

#### **Frequency Compression Technology: An Alternative to Wasted Amplification**

Overland Park, KS February 22, 2000

1.5 Hours (913) 696-8844

#### **Reasons and Options for Obtaining the Au.D. Degree in the Greater Kansas City Area**

Kansas City, MO June 27, 2000

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### **KANSAS HEARING AID ASSOCIATION**

12 Hours (785) 266-4833  
**Kansas Continuing Education Seminar**  
Wichita, KS April 14-15, 2000

### **MARCON SEMINARS**

14 Hours (612) 938-5020  
**The Marcon Annual Meeting**  
Orlando, FL March 30-April 1, 2000

### **MARION DOWNS CHILDREN'S HEARING ENDOWMENT, UNIV OF COLORADO**

20 Hours (303) 372-3190  
**National Symposium on Hearing in Infants**  
Denver, CO July 19-22, 2000

### **MED RX INC**

14 Hours (888) 392-1234  
**Practical Application of Computerized  
Diagnostic and Fitting Systems**  
Seminole, FL August 26-27, 2000  
Seminole, FL September 23-24, 2000  
Seminole, FL October 28-29, 2000  
Seminole, FL November 18-19, 2000  
Seminole, FL December 16-17, 2000

### **MICRO-TECH**

3 Hours (314) 577-6110  
**Millennium Tour: New Technology for Fitting  
Success**  
St Louis, MO April 5, 2000

### **MIRACLE-EAR**

14 Hours  
**New Miracle-Ear Product Training 2000**  
Albany, NY February 29-March 1  
& March 2-3, 2000  
Altamonte Springs, FL February 29-March 1  
& March 2-3, 2000  
San Jose, CA March 7-8 & March 9-10, 2000  
Plantation, FL March 7-8 & March 9-10, 2000  
Golden Valley, MN March 8-10, 2000  
Atlanta, GA March 14-15 & March 16-17, 2000  
Tampa, FL March 14-15 & March 16-17, 2000  
Grand Rapids, MI March 21-22, 2000  
Golden Valley, MN March 21-22  
& March 23-25, 2000

Mission Viejo, CA March 21-22  
& March 23-25, 2000  
Denver, CO March 21-22  
& March 23-25, 2000  
Lansing, MI March 24-25, 2000  
Sacramento, CA March 28-29  
& March 30-31, 2000  
Sunset Hills, MO March 28-29  
& March 30-31, 2000  
Charlotte, NC March 28-29  
& March 30-31, 2000  
Golden Valley, MN April 3-5, 2000  
Danvers, MA April 4-5 & April 6-7, 2000  
Schaumburg, IL April 4-5 & April 6-7, 2000  
Castleton, IN April 4-5 & April 6-7, 2000  
Salt Lake City, UT April 11-12 & April 13-14, 2000  
Memphis, TN April 11-12 & April 13-14, 2000  
Princeton, NJ April 11-12 & April 13-14, 2000  
Beachwood, OH April 17-18 & April 19-20, 2000  
Portland, OR April 17-18 & April 19-20, 2000  
Glen Burnie, MD April 17-18 & April 19-20, 2000  
Arlington, TX April 24-25, 2000  
Fountain Valley, CA April 25-26  
& April 27-28, 2000  
Paramus, NJ April 25-26 & April 27-28, 2000  
Overland Park, KS April 27-28, 2000  
Nashville, TN April 27-28, 2000  
Tampa, FL May 2-3, 2000  
King of Prussia, PA May 2-3, 2000  
North Houston, TX May 8-9, 2000  
Addison, TX May 8-9, 2000  
Golden Valley, MN May 9-11, 2000  
Tukwila, WA May 9-10 & May 11-12, 2000  
King of Prussia, PA May 9-10 & May 11-12, 2000  
Columbus, OH May 11-12, 2000  
El Paso, TX May 11-12, 2000  
Madison, WI May 11-12, 2000  
San Antonio, TX May 11-12, 2000  
Danvers, WA May 16-17 & May 18-19, 2000  
Madison Heights, MI May 16-17  
& May 18-19, 2000  
Charlotte, NC May 16-17 & May 18-19, 2000  
Richmond, VA May 16-17 & May 18-19, 2000  
Knoxville, TN May 23-24, 2000  
Oklahoma City, OK May 23-24, 2000  
Pittsburg, PA May 23-24, 2000

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### **MIRACLE EAR Continued**

Sunset Hills, NJ May 23-24, 2000  
Cincinnati, OH May 23-24 & May 25-26, 2000  
Golden Valley, MN June 8-9, 2000  
Golden Valley, MN July 13-14, 2000  
Golden Valley, MN August 10-11, 2000  
Golden Valley, MN September 14-15, 2000  
Golden Valley, MN October 13, 2000  
Golden Valley, MN November 16-17, 2000  
Golden Valley, MN December 7-8, 2000

### **MIRACLE-EAR CENTER**

10 Hours (407) 293-1155  
**July 2000 Convention**  
Orlando, FL July 14-16, 2000

### **MISSOURI ACADEMY OF AUDIOLOGY**

15 Hours (314) 577-6110  
**Scope of Practice Conference**  
St Louis, MO September 22-23, 2000

### **MISSOURI HEARING AID SOCIETY**

15.5 Hours (417) 886-1960  
**Spring Seminar**  
Branson, MO April 7-9, 2000

### **MISSOURI SPEECH-LANGUAGE-HEARING ASSOCIATION**

15.75 Hours (816) 531-7373  
**Convention 2000**  
Kansas City, MO March 30, 31 & April 1, 2000

### **NEBRASKA HEARING SOCIETY**

12 Hours (402) 475-1831  
**Workshop Seminar**  
Lincoln, NE March 24-25, 2000

### **OTICON**

3 Hours (800) 227-3921 Ext 583  
**Oticon Human Link Seminar**  
Kansas City, MO February 1, 2000

7 Hours (800) 227-3921 Ext 583  
**Oticon Human Link Seminar-DigiFocus Power and Oticon DigiFocus Certification**  
St Louis, MO March 1, 2000

4 Hours (800) 227-3921 Ext 583  
**DigiFocus Certification Seminar**  
Kansas City, MO May 31, 2000

### **PHONAK**

10.25 Hours (314) 647-8895  
**Activity Content, Methodology and Learning Resources**  
Missouri July 14-15, 2000

10 Hours (800) 276-4023  
**Claro Training**  
Naperville, IL July 13-15, 2000

10 Hours (816) 276-7123  
**Claro Training: Advanced Application of Digital Technology**  
Warrenville, IL May 12-13 & June 16-17, 2000

4 Hours (800) 777-7333  
**Applying the Latest Digital Technology to Improve Customer Satisfaction**  
St Louis, MO February 23, 2000

### **PROFESSIONAL HEARING VENTURES, INC**

12 Hours (805) 482-3667  
**Jackson Hole Rendezvous/A Conference For Hearing Professionals**  
Grand Teton National Park, WY  
September 6-10, 2000

### **REXTON, INC**

5 Hours (800) 876-1141  
**Selection Programming and Trouble-Shooting of Advanced Technology Hearing Instruments**  
Plymouth, MN July 12, 2000

### **SAINT FRANCIS MEDICAL CENTER SPEECH AND AUDIOLOGY DEPARTMENT**

12 Hours (314) 331-5163  
**The 13th Annual Hearing Seminar**  
Cape Girardeau, MO February 5-6, 2000

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### **SIEMENS**

12 Hours (800) 333-9083

#### **12th International Educational Symposium**

Springfield, MO June 21-28, 2000

Paris/Monte Carlo June 21-28, 2000

10 Hours (314) 577-6110

#### **Digital Technology Workshop**

Chicago, IL, Phoenix, AZ & Somerset, NJ

April 26-28, May 3-5 & May 10-12, 2000

### **SONIC INNOVATIONS**

4 Hours (800) 962-2100

#### **What Makes Natura 2 Sound More Natural?**

##### **Digital Training Seminar**

St Louis, MO June 20, 2000

### **ST LOUIS CHILDREN'S HOSPITAL**

1 Hour (314) 454-6171

#### **Infection Control**

St Louis, MO April 5, 2000

### **STARKEY LABS**

6.5 Hours (800) 328-8602

#### **Midwest Technology Symposium**

Eden Prairie, MN August 11, 2000

18.5 Hours (800) 328-8602

#### **Accreditation In Occupational Hearing**

##### **Conservation**

Starkey, TX May 18-20, 2000

### **THE COUNCIL OF STATE ASSOCIATION**

#### **PRESIDENTS**

9 Hours (636) 394-4240

#### **Rollin On The River**

St Louis, MO May 18-20, 2000

### **UNIVERSITY OF MIAMI EAR INSTITUTE**

#### **DEPARTMENT OF OTOLARYNGOLOGY**

23 Hours (417) 887-5750

##### **CI 2000**

Miami Beach, FL February 3-5, 2000

### **WASHINGTON UNIVERSITY**

2 Hours

#### **XXVII International Congress of Psychology**

St Louis, MO July 27, 2000

4 Hours

(314) 362-7552

#### **Earmold Seminar**

Washington Univ, St Louis, MO

September 6, 2000

### **WIDEX HEARING AID COMPANY**

4 Hours (314) 362-7552

#### **Compass-Navigating Through Compass**

St Louis, MO June 9, 2000

St Louis, MO August 30, 2000

4 Hours

(314) 434-5010

#### **Senso 5 "Understanding Your Options - Troubleshooting Principles"**

St Louis, MO May 9, 2000

4 Hours

(718) 392-6020

#### **Senso 5 "Understanding Your Options II: Troubleshooting Principles"**

Wichita, KS May 3, 2000

4 Hours

(314) 434-5010

#### **Senso 6 "Maximizing Wearer Satisfaction"**

St Louis, MO May 10, 2000

4 Hours

(816) 464-2423

#### **Senso 6 "Maximizing Wearer Satisfaction"**

Kansas City, MO May 4, 2000



STATE BOARD REPORT

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STATE BOARD REPORT  
Missouri Board of Examiners for  
Hearing Instrument Specialists  
3605 Missouri Boulevard  
PO Box 1335  
Jefferson City MO 65102

PRSTD STD  
U.S. POSTAGE  
**PAID**  
PERMIT NO. 237  
Jefferson City MO